

Tisha Greyling

Accredited trainer & member of the IAP2 board



FURTHER:

Friday 19 March, George. Public participation during environmental authorization processes in South Africa – a must for environmental practitioners, public participation practitioners, project proponents and government personnel.

31 March and 1 April, Midrand. Planning for Effective Public Participation (two-day international certificate course of the International Association for Public Participation – IAP2) - a must for anyone in government, business, consultancies and civil society organisations that has to involve the public.

See below for other course dates and courses. If you cannot find a course in your area and would like one, please contact us.

PROBLEMS WITH “THE PUBLIC”?

Does “Not in my back yard” and “Over my dead body” sound familiar? Public objections to a project before you even start your EIA or EMPR process? Appeals to your processes? Feeling you were not consulted sufficiently yourself?

In Tisha Greyling’s Public Participation courses, you will learn how to:

conduct public participation in a constructive way that enriches decision-making

engage stakeholders meaningful participants

manage single-issue, vociferous and emotional viewpoints

turn conflict into informed decisions and creative new solutions

use public participation to contribute to sustainable development and enduring relationships for the project proponent.

COURSE PRESENTER

Tisha Greyling is a member of the Board of the International Association for Public Participation and has 24 years experience in public participation. She is an excellent, entertaining and experienced trainer that helps course participants cross the divide between theory and practice and back through practical, hands-on group work, case examples and advice.

OVERVIEW OF COURSES:

1	Public participation during environmental authorisation processes in South Africa
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At the conclusion of this course, students will have learned:

- The statutory requirements for public participation in South Africa
- What public participation is and what it is not
- The good-practice principles for successful public participation
- Designing a public participation process for environmental authorisation processes
- Determining the cost of public participation
- How to identify stakeholders
- Staffing the public participation office.

Course dates	Friday	19 March 2004	George, Western Cape
	Monday	27 September 2004	Pretoria, Gauteng

2.	Planning for Effective Public Participation (two-day international certificate course of the International Association for Public Participation – IAP2)
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At the conclusion of this course, students will have learned:

- The foundations and principles of public participation
- The full scope of planning needed for effective participation, including information, timing, resources, techniques, and roles and responsibilities
- A variety of ways to identify publics and understand potential impacts of actions
- How to select the appropriate level of public participation
- How to set clear, shared objectives for effective participation
- How to develop a public participation plan
- How to identify appropriate evaluation tools to measure the effectiveness of public participation

Course dates	Wednesday – Thursday	31 March & 01 April 2004	Midrand, Gauteng
	Thursday – Friday	13 & 14 May 2004	Pretoria, Gauteng
	Tuesday – Wednesday	03 & 04 June 2004	Cape Town, Western Cape
	Wednesday – Thursday	27 & 28 July 2004	Pretoria, Gauteng
	Tuesday – Wednesday	25 & 26 August 2004	Pretoria, Gauteng
	Wednesday – Thursday	28 & 29 September 2004	Pretoria, Gauteng
	Wednesday – Thursday	17 & 18 November 2004	Pretoria, Gauteng

Please note: The Planning for Effective Public Participation module above is a prerequisite for the following course

3.**Effective Communication for Public Participation (one-day IAP2 certificate course)****At the conclusion of this course, students will have learned:**

An understanding of the communication skills needed to support effective public participation.

An understanding of two-way communication models

An understanding of learning styles and how to incorporate into public participation

A variety of public participation communication skills including active listening and empathy, communicating technical information to non-technical people, managing hostile audiences, risk communication, cross-cultural communications and media relations.

How to use appropriate communication skills, behaviours and tools to support effective public participation.

Course dates	Thursday	10 June 2004	Pretoria, Gauteng
	Wednesday	03 November 2004	Pretoria, Gauteng

HOW TO ENROLL

Please send an e-mail with your contact details and which course you would like to attend to eduplessis@golder.co.za or hengelbrecht@golder.co.za. We will send you a tax invoice with company bank details. Or simply pick up the phone and chat to us on (012) 361 0082.

COST:

One-day courses	R1 930,00 excl VAT
Two-day courses	R3 760,00 excl VAT

Course costs include a comprehensive, practical participants workbook, morning and afternoon tea, working lunch and your certificate.

EARLY BIRD REGISTRATION FEE

Enroll at least one month in advance and get a 10% discount.

GROUP FEES

If three or more people from your organisation plan to attend, talk to us!

DESERVING YOUNG PERSONS FEE

If you are a student, working for a non-profit organisation, CBO or NGO, please contact us